Policy on Child Sexual Abuse and Exploitation (CSAE)

Last Updated: January 27, 2025

Purpose and Scope

Baklava strictly prohibits and is committed to fighting against any form of child sexual abuse and exploitation. We are committed to preventing, detecting, and reporting all instances of CSAE, including child sexual abuse material (CSAM). We adhere to all the policies set forth by local authorities and international regulatory frameworks.

Immediate Response Protocol

All reports or discoveries of CSAE will be treated with the highest priority and urgency. Upon receiving any report of CSAE:

- 1. Our dedicated safety team will immediately review and assess the report
- All identified CSAE content will be immediately removed and preserved as evidence
- 3. We will promptly report all instances to relevant law enforcement agencies and national authorities
- 4. Associated accounts will be immediately suspended pending investigation
- 5. All evidence will be securely preserved according to legal requirements

Reporting Mechanisms

We provide multiple channels for reporting CSAE:

- In-App Reporting: Users can report concerning content directly through our platform's reporting functionality
- Direct Email: Reports can be sent to support@baklavaapp.com
- 3. All reports will receive an immediate automated acknowledgment followed by priority review

Prevention Measures

We implement robust preventive measures including:

- Advanced content detection systems
- 2. Regular platform monitoring
- 3. Proactive content moderation

Compliance and Legal Framework

This policy operates within and adheres to:

- 1. All applicable national and international laws regarding CSAE
- 2. The United Nations Convention on the Rights of the Child (UNCRC)
- 3. Requirements of the U.S. PROTECT Act
- 4. Mandatory reporting obligations
- 5. Data retention requirements for evidence
- 6. Privacy and child protection regulations

Policy Review and Updates

This policy will be reviewed and updated as needed to ensure alignment with current laws, technologies, and best practices in child protection.

Contact Information

For any questions about this policy or to report concerns:

- Email: support@baklavaapp.com
- In-app Report button

Effective Date

This policy is effective immediately upon publication and supersedes any previous related policies.